

Philips Lighting has changed name and is now:





Global product brand



Including sub-brands like:







Global IoT brand

interact

Interact City
Interact Retail
Interact Office
Interact Sports
Interact Industry
Interact Landmark

Specialty brands







Specialty brands









Passion for Sustainability

Committed to be 100% carbon neutral in 2020



2017

#1 Industry leader, 'Electrical Components and Equipment' category,
Dow Jones Sustainability Index RobecoSAM

"A" Rating by Carbon Disclosure Project for 'Climate' and 'Supply Chain'



77% sustainable revenues (2020 target 80%)



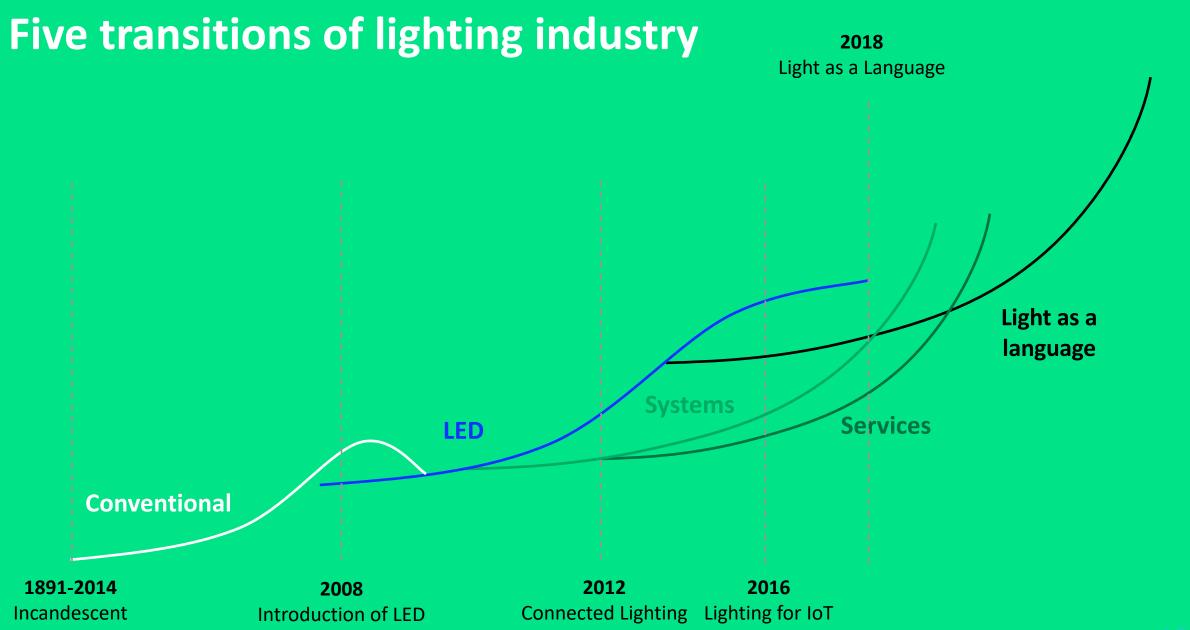
80% electricity from renewables; carbon neutral in 7 markets



87% of industrial waste recycled



95% sustainable supply chain (2020 target 90%)





Four enablers for a circular economy, leading to rethinking the way we offer lighting solutions.



New business model

Unique innovative and fundamentally a new service model with circular thinking



Reverse Logistics

Philips Lighting applies the circular economy principles for end-of-life lighting systems and products



Design

Smart and sustainable products caring about the future and after end-of-life



Collaboration

Effective cross-chain and crosssector collaboration are imperative for the large scale establishment of a circular system

Business Model

A managed service

The linear business model of yesteryear will change into circular context

- From Transactional → Relational
 - (Light as a Service)
- From Consumables -> Durables
 - (Product life extension by design)
- From Possession → Performance
 - (Performance outcome over asset ownership)
- From Take-Make-Use → Reduce-Reuse-Recycle
 - (Managing multiple life cycles)

Service Your contract covers maintenance, repairs, servicing, and technology upgrades.

What happens at the end of your services contract?

Recycle

to recover

for reuse.

Any remaining

product parts

go into recycling

valuable materials

Refurbish
After the contract,
products are
refurbished for
reuse by replacing
or repairing
components.

Parts harvesting

Items that can't be refurbished can still supply components for new or repurposed products.

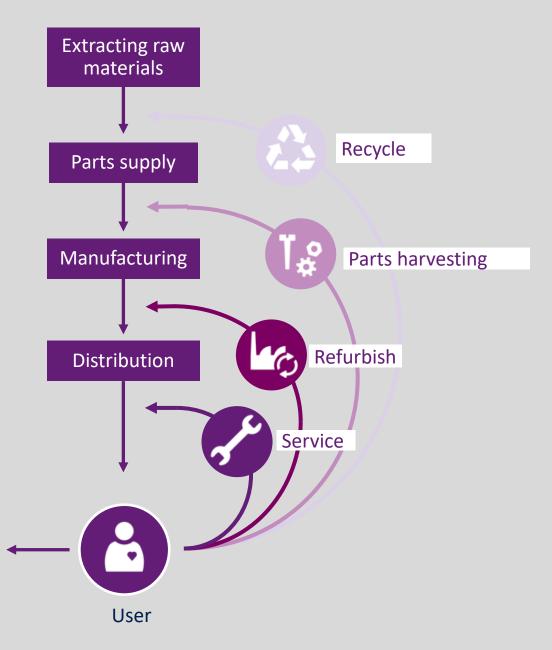


Reverse Logistics

Incineration and landfill

Closes 4 material loops









Reverse logistics

Closes 4 material loops

The value increases going from the outer to the inner circles

Recycle:

Regaining materials (and recycled materials)

Parts harvesting:

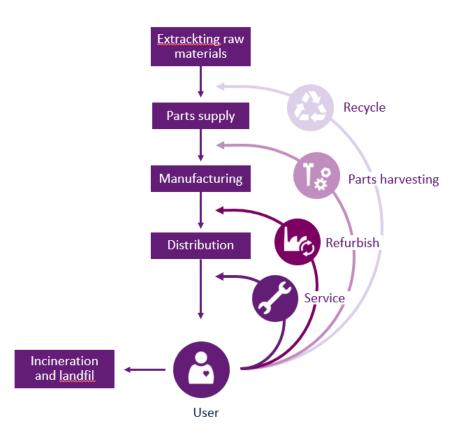
Ability to disassemble in modularity

Refurbish:

Ability to re-assemble following repair (upgrade)

Upgradability and service:

Maintaining functionality and performance through ser





Design

Specifically for a circular economy model

- Modular Includes standardized components
- 2 Upgradable Upgradable to connected lighting system
- Oisassembly
 Non-destructive, less than five steps





- 4 Easy to maintain

 Lower failure rates due to efficient spare parts and asset management
- 5) Recycling
 Product breakdown into separated
 materials' waste streams



Collaboration

Cross-chain and cross-sector collaboration

Creating sustainable solutions for a circular economy requires bold steps and close collaboration between many different parties:

- At Signify, we are embarking upon a new **service-based relationship with our customers.** We fulfill the role of a trusted long-term partner in sustainability.
- In deploying and managing the lighting installations on site, we work with many technical partners like designers, architects and installers.
- To enable ongoing innovations in production and performance, we collaborate with the top suppliers and manufacturers in the supply chain.
- Our good relationships with **leading sustainability consultants and researchers** let us stay at the cutting edge of lighting innovation creating brighter lives and a better world.





Case study:

Bruynzeel



Bruynzeel Storage Systems is a manufacturer, advisor, and installer that develops space-saving and archiving systems for government, libraries, hospitals, and museums. The company is also determined to save resources. Their circular approach to business turns waste, byproducts and emissions into materials that can be used in their production cycles. A successful model that gives real ambition to their aim of creating a truly sustainable future.

Customer needs

- New level of control over lighting energy usage
- Bruynzeel wanted to focus on their core business rather than the ownership and management of their lighting infrastructure.
- The company wanted a new level of control over energy use for lighting, as well as an end-to-end solution that would also give them the ability to maximize recycling in line with their circular economy business agenda.



Signify